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| Rami Shoula  Bank Teller | |
| |  |  | | --- | --- | |  | Profile Experienced Bank Teller seeking to fill a full-time or part-time position. Adept in providing fast and efficient banking services to customers, while helping them to successfully complete desired transactions. Skilled in performing routine and complex banking transactions, while complying with all rules and regulations. |  |  |  | | --- | --- | |  | Employment HistoryBank Teller at Citibank, New York July 2018 — February 2021   * Successfully performed a full range of Teller duties. * Fostered a welcoming and friendly customer environment. * Provided prompt and courteous services to all customers. * Utilized banking knowledge to recognize customer needs and suggested appropriate banking services. * Worked as an enthusiastic and cooperative team member.  Bank Teller at Walden Savings Bank, Montgomery June 2015 — June 2018   * Provided exceptional customer service and basic product information to customers. * Ensured the accurate processing of customer transactions. * Assisted customers with account maintenance questions and procedures. * Promoted bank products and services by referring customers to appropriate business partners as necessary. * Assisted supervisors in daily branch operations. |  |  |  | | --- | --- | |  | EducationAssociate of Communications, University at Albany , Albany September 2010 — May 2015 High School Diploma, Academy of the Holy Names, Albany September 2006 — June 2010 |  |  |  | | --- | --- | |  | ReferencesAlex Bishop from Citibank [bishop.alex@citibanknyc.com](mailto:bishop.alex@citibanknyc.com) · 212-445-3277 Morgan Ellison from Citibank [ellison.morgan@citibanknyc.com](mailto:ellison.morgan@citibanknyc.com) · 212-443-8977 John Linthrop from Walden Savings Bank [jlinthrop@waldensavingsbank.com](mailto:jlinthrop@waldensavingsbank.com) · 457-329-5545 | | DetailsSkills  |  |  | | --- | --- | | Time Management | | |  |  |  |  |  | | --- | --- | | Ability to Multitask | | |  |  |  |  |  | | --- | --- | | Adaptability | | |  |  |  |  |  | | --- | --- | | Customer Service | | |  |  |  |  |  | | --- | --- | | Advanced Banking Knowledge | | |  |  |  Languages  |  |  | | --- | --- | | English | | |  |  |  |  |  | | --- | --- | | Polish | | |  |  | |